

Dalya Adnan Zaya

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Iraq, Erbil, Ankawa

OBJECTIVE

Seeking a challenging position with an innovative and growth-oriented company. Committed to delivering high quality results with little supervision.

SUMMARY OF SKILLS

- Capable of speaking 5 different languages (English, Arabic, Aramaic, Kurdish, & Turkish).
- Excellent communication: verbal, written, interpersonal
- Empathetic, adaptable, patient, collaborative
- Strong management, organization, and problem-solving skills
- Active listening, clear instruction, perseverance
- Creative in program design and implementation.

EDUCATION

Ankawa Typical Secondary School, Erbil Iraq

(Fall 2016 - Summer 2021)

- High School Diploma

Catholic University in Erbil / Department of Information Technology Sciences

(Fall 2021 – Summer 2025)

- Bachelor's degree

CERTIFICATION

Certified Summer Internship at Korek Telecom Company

(August 2024 – September 2024)

PROFESSIONAL EXPERIENCE

Korek Telecom Company

Position: POS Representative/ Consumer Sales (July 2025 – present)

HITEX Tech Exhibition – Erbil, Iraq

Position: POS Representative (Korek Telecom Sponsor Booth)

(7 October 2025 – 10 October 2025)

- Participated in HITEX, the 6th biggest tech event in the Middle East, representing Korek Telecom at the sponsor booth and assisting visitors with service inquiries and on-site support.