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Benard Jjemba

Professional summary

I work in Application Support as a Linux system Admin at Stanbic Bank Uganda, where I manage Linux-based banking systems. My strength is troubleshooting and quickly diagnosing issues across servers and applications. I handle patch deployments, changes and reporting using PL/SQL, while also scripting in Linux Bash to keep systems running smoothly and automating simple but repetitive tasks.

Over the past year, I've automated key processes with Python code and optimized server performance to boost reliability. I focus on being hands-on, fast-thinking, and deeply technical especially when it comes to keeping the banking services stable and efficient.

Skills (Technical)

- Oracle Database, PL/SQL – Writing queries and generating Reports.
- Linux (RHEL) - (Permissions and file management)
- Window Environment – Trouble shooting and Application Management.
- Core Banking and Financial Applications
- Bash scripting – Automating server tasks and work flows
- Python Syntax and functional Knowledge.

Skills (Other)

- Technical troubleshooting skills
- End user technical support
- Network infrastructure management and maintenance
- Continuous learning and self-improvement

Relevant Work Experience

Stanbic Bank Uganda - Linux System Admin (Applications Team) (2024 - date)

- Maintain up-time and performance of Linux based servers.
- Deploy patches and support change Management.
- Execute and optimize PL/SQL queries for reporting.
- Monitor the link between business and technology. (Reconciliations, Support on Demands from Business)
- Perform End of day Bank processes. Includes critical applications Processes, monitor technical jobs and data flows.

Exim Bank Uganda - Applications and Support (Core banking) (2023 - 2024)

- Ensure smooth operations of End of Day Bank processes
- Generate Reports for Reconciliation and Credit Departments.
- Monitor Backups and Also monitor any technical concerns.
- Support during Changes, Monitor Unix and Linux servers.
- Work with Vendors and also offer technical support to other IT departments like Infrastructure and End user Support.

Achievements and Certifications

- Bachelor of Science in Information Technology and Computing (Second Class Upper) Kyambogo University
- Red Hat Certified System Administrator (EX200) - In progress
- Foundations of Prompt Engineering – Amazon
- Oracle Database 19c Practitioner

Education

- Bachelor of Science in Information Technology and Computing - 2018 (Kyambogo University)
- Uganda Advanced Certificate of Education (Kajjansi Progressive SSS)
- Uganda Certificate of Education (St Mary's SS Kitende)

Hobbies and Personal Interests

Athletics, self-Improvement, Traveling

References:

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