

CV

Yousef Shawket Arif

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Date of birth: 18th Jan 2003
Gender: Male



EDUCATION

Bachelor's degree in **Information Technology**, Technical College of Informatics-Akre.

Work experience

Jul/2024 - Sep/2024	Worked within Tishk as a Computer Teacher ○ Taught core computer concepts, including hardware components and their functions. ○ Delivered lessons on Microsoft Office (Word, Excel, PowerPoint) for practical document creation. ○ Organized hands-on activities to identify and assemble computer parts. ○ Instructed students on basic computer operations and files management, and Windows use. ○ Promoted internet safety, digital responsibility, and basic troubleshooting. ○ Helped students gain skills applicable to further education and future careers.	Duhok, Iraq
Jul/2024 - Sep/2024	Worked within the Astbilind Institute • Helped students stay organized with their studies and daily learning tasks. • Assisted in building good study habits and self-learning skills. • Monitored student progress and offered individual attention when needed.	Duhok, Iraq
Jul/2023 – Aug/2023	Worked in City Max 2 Market. • Assisted in managing daily market operations, ensuring smooth workflow and customer service.	Duhok, Iraq
Jun/2022 - August/2022	Worked in SOSD (logistics)	Duhok,Iraq

Training

Jul/2024-Aug/2024

Internship Program (Aspire Strive Achieve Succeed) with Asiacell.

Duhok, Iraq

Completed a professional internship program focused on:

- IT and Computer Systems
- Cloud and Database Management
- Transmission and Telecommunications
- Radio Access Network (RAN)
- Radio Frequency (RF) Technologies

Personal and professional skills

- Good communication - written and oral skills.
- Excellent conceptual, analytical, and planning skills.
- Data Analysis, database, and time management skills.
- Problem Solving, organizing, Flexibility, and leadership skills.
- Effective interpersonal skills and Relationship building.
- Marketing strategy, Brand awareness, Upselling, and Cross-selling.

Computer skills

Microsoft Office (Word, Excel, and PowerPoint).

Networking Basics: IP addressing, DNS, DHCP, routing, and switching fundamentals.

IT Support: Troubleshooting hardware/software issues, system setup, and user support.

Programming Languages: HTML, CSS, JavaScript.

Database Management: MySQL.

Course

- Selling skills
- CRM
- Negotiation and communication

Languages

Kurdish “**Native**” (Mother language).

Arabic “**Good**” Speaking and writing.

English “**Good**” Speaking and writing.

