

Yomna Mothana

• contact



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Baghdad Saydia

• Skills

Management Skills

Negotiations Skills

Analyzing & Following

Communication Skills

Marketing Knowlege

Coordination with Vendors

Leadership

• Language

- English
- Arabic
- Turkish

* EXPERIENCE

Blue Pay

2023-2024

Compline

*Check and valid the customers documents

*Check and valid agent documents

*Check and valid merchant documents

Chargback

*Collaborated with CBI to manage and resolve the disputes transactions

*Valid and initiate the chargeback through VROL system

Lemune

2022-2023

*Operation order management

*Managing and Following Up on request

Zain Iraq.

2018-2022

*Telesales

*Managing and Following Up on request

B2B

*Selling special numbers to customers and convincing customers with offers

* EDUCATION

University of Baghdad

College of languages

Turkish department

* PROGRAMS

- CRM/ TOMS / EastNets / AVAYA Voice system / Microsoft word / Excel / Teams / Powerpoint / Outlook