

AMEER HANI SHAKIR

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SUMMARY

Highly motivated and results-driven Computer Engineer graduate from Al-Mustansiriya University, bringing a solid academic foundation combined with practical expertise in computational systems and software development. Possesses demonstrable proficiency across the full software lifecycle, from conceptual design to deployment and optimization. Further credentialed with a CCNA certification, establishing a strong technical competence in network infrastructure, security, and troubleshooting.

WORK EXPERIENCE

Job Title: IT Support & Accountant :otg Company

- Managed and processed daily financial transactions, ensuring compliance with company policies and accounting standards.
- Prepared monthly financial reports and reconciliation statements for senior management review.
- Managed and resolved software errors and technical issues for all company employees, significantly minimizing system downtime.
- Spearheaded the installation, configuration, and maintenance of new operating systems and essential corporate software (specialized accounting software).
- Provided Tier 1 technical support for both hardware and software, ensuring efficient daily operations.
- Maintained up-to-date inventory of all company hardware and software licenses.
- Developed and delivered basic user training sessions on new software features and best practices to improve user proficiency.

EDUCATION AND CERTIFICATIONS

Education

- Bachelor of Science (B.Sc.) in Computer Engineering Al-Mustansiriya University, Baghdad, Iraq Graduation

Professional Certifications

- Cisco Certified Network Associate (CCNA)MK NETS Institute Focus Areas: Network Fundamentals, LAN Switching Technologies, IPv4/IPv6 Routing, WAN Technologies, and Network Security. Date Obtained

ADDITIONAL INFORMATION

- **Technical Skills:** Programming, word, excel, design
- **Languages:** English, arabic
- **Certifications:** Full-Stack Development Certification (MAKERS)