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Walaa H. Alobaidi

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IT MANGER & Sales ERP Manager at ALEN FACTORY



Personal Information

Birth Date: 17 May 1982

Address : Erbil / Ashti 2

Gender: Male

Nationality: Iraqi

Marital Status: Married

Driving License : Iraq

Languages

Arabic ● ● ● ● ● ●

English ● ● ● ● ○ ○

Kurdish ● ● ○ ○ ○ ○

Skills

MS Office 365	
Web Design	
ISP PRTG Service	
Win Server 19	
VM Servers	
SAP Bs One	
CCTV Ang & IP	
Cisco R,Sw,Voip	
CyberSec Fw,Edr	
Mikrotic R,P2P	
GPS Sys	
Cloud Mail Srv	



About Me

I am a highly competent IT specialist with a proven track record in IT Support, networking, firewalls cyber-attack & Vpn connections, servers, Vm, Cloud, Hyper V, Sales ERP Sys , SAP Sys, Cisco VoIP, Network administration, Backup system solutions, web designing , CCTV Analog & Ip .

I have strong technical skills as well as excellent interpersonal skills, enabling me to interact with a wide range of clients. I am eager to be challenged in order to grow and further improve my IT skills. My greatest passion is in life is using my technical know-how to benefit

Education

2005 Bachelor's degree in Computer science
Mosul University, Mosul, Iraq

Experience (More Than 18 Years)

IT MANGER & Sales ERP Manager at ALEN FACTORY

Location: IRAQ – (Erbil , Baghdad , Mosul , Duhok , Basra ,Tikrit)
Job Descriptions: April 2024 until Now .

ALEN FACTORY is Big Factory and Sales company in Iraq , they have more than 950 different items , and sales branches in all Iraqi cites .
I work with them as IT Manager and sales ERP Sys Administrator, Manage an execute all IT Equipment's and servers ,administrate with implementations all Sales ERP SYS (Zarrin sys , Mira sys) analyzing Sales data and fixing all issues. gave training for all Sales managers and owners.

April 2024 – April 2025

Experience

Augst 2022 – December 2024

IT Director & IT Project Manager

At WESECURE Company , For Cyber security and CCTV .

Location: IRAQ – (Erbil , Baghdad)

Job Descriptions: Augst 2022 to December 2024

WESECURE Company is a cyber Security and cctv Company , I worked as an IT Director Manager With IT Team Leader, Manage And Execute Big Projects of Security solutions and smart homes , Cameras, Networks, PBX Telephone Systems, IT Services For Many Company & Sites In All Iraq

May 2017 – May 2022

IT Manager & IT Project Manager

At Fajr Al-badea Company Group , Castel IRAQ Guard Security Co

Al Naseem Company , Emaar Concrete Co

Location: IRAQ – (Erbil , Baghdad , Mosul , Duhok , Basra , Tikrit)

Job Descriptions: May 2017 to may 2022

Fajr is Contractor Company Have contracts With (Asia Cell , Korek, Zain) about Communication and telecommunication & security guarding of all Towers . Manage and implement companies Projects with a technical staff of six people at different sites, networks, CUCME Cisco VOIP, Attendance time machines and walk through & x-ray scanner's ,servers with sap systems with backup server and data share server on windows server 2019 , domain controller server etc .. and Developed CCTV camera system ,Managing and monitoring GPS tracking system with up to 100 GPSs Devices . Giving IT services for many companies & sites in all Iraq cites. Giving Training for IT Staff & Employees about using the devices and How to protect their data from viruses and Hackers and how to deal with them .

Reference: Company Direct Manager MR.Adnan Bries Tell : 07902921162

Experience

April 2013 – October 2016

IT Manager

At Matrex For Information Technology Co.

Location : Erbil , Iraq

Job Descriptions:

April 2013 To Oct 2016

Matrex Company is a technology Company , I worked as an IT Manager With IT Team Leader, Manage And Execute Cameras, Networks, PBX Telephone Systems, Give IT Services For Many Company & Sites In All Iraq Cites, Some Of This Companies:

AL Mouyser Lebanese company , Habib Khoury Lebanese company, Reboaa Alkawther company Al Mared company , SGS Gas company , KIB bank , American Eye & retina Center , CST company Fast Iraq company , FNC company , Kasra Apartment company , Scania company , Wekalat company , JFZ company , Petro Gas company , Al Hakim company .

Reference: Matrex Company Direct Manger Eng.Anas Kasim Tell : 07702497572

July 2012 – February 2013

IT MANGER

At Floria city , Rad Company .

Location: Erbil, Iraq

Job Descriptions:

July 2012 To Feb 2013

I worked as an IT manager & Network Administration, PBX telephone, Routers, Point to point , Servers, CCTV Analog & IP Installation and termination works . It services ...etc.

Reference: Floria City Company Direct Manager Eng.Omar Al Obaidy Tell : 07504384785

October 2010- May 2012

IT MANGER

At MALIA CTI Company

Location: Erbil, Iraq

Job Descriptions:

Oct 2010 To May 2012

Malia CTI is a contraction company, to be part of construction team in one of the biggest sites (Rotana Hotel) as an IT Manager and IT team Leader the goal was to manage and Execute the Network of PBX telephone , Internet Network , CCTV , Server Rooms and Configurations , Fiber optic cabling and terminations , Mapping and Implementation .

Reference: Malia company direct manger Eng.Zurr alhashimi tell: 07504560931 .

August 2008 - October 2010

IT Specialized

At Malia CTI

Location: Erbil, Iraq

Job Descriptions:

Aug 2008 To Oct 2011

That was my second job ; I was happy with it , because it gave me the skills in Managing and solving issues .IT support was the main major . i worked on Helpdesk support, Server configurations , Networking ,Security Cameras and Internet Security developments.

Reference: Malia company direct manger Eng.Zurr alhashimi tell: 07504560931.

IT & programmer & Designer
At NDI company
Location: Ninawa, Iraq, Ninawa Duhok Street

This work was cool, and this was my first job for me, but not for my skills.

Training & Certificate



- CCNA (2014)
- MCSA windows server2003 (2014)
- Management & Soft Skills (2020)
- Cyber security FortiGate (2021) NSE1,NSE2,NSE3,NSE4
- SAP B1 Training Courses.

Skills

Networking, VOIP, Security

- Mikrotic Routers advance Config and Bandwidth controls & Point 2 Point Configurations.
- Fiber Optic Cabling and Termination
- Advance Panasonic PBX Telephone systems
- Advance Firewall Configurations
- Cisco VOIP Sys , CME ,CUCME , Management Switches, Routers, Firewalls .
- VPN & Port forwarding, Vlan .
- UBNT Access points and point to point configurations and WIFI Coverage Design.

CCTV And Alarm System, Smart control Devices

- Advance CCTV DVR& NVR with IP Cameras Configuration And Mapping Design.
- Access controls, Finger print, Xray Devices, etc .
- Alarm GSM sys , with wire & wireless sensors .

Windows servers and backup sys , SAP, HR Apps .

- Windows server 2019 installations and Domain configurations.
- Knowledge and experience with installation, upgrade, and configuration of VMWare virtual server systems.
- Upgrade server hardware and software components as required.
- Perform onsite server troubleshooting to isolate and diagnose common server problems
- Knowledge and experience with installation, upgrade, and configuration of VMware virtual server systems.
- Install and configure Active Directory, group policies, DNS, DHCP, IIS
- ERP Sys - Sap Business one Administration & HR Server & Client's configurations.
- Veeam Backup & replications with Q-nap server config, Auto Backup Second Copy App config.

Web Design & Hosting with Domain

- Web Hosting and Domain Management, Emails Creations and Spam Filtering.
- Web professional Design and WordPress web Design.

Other Skills ..

- Experience leading and managing large IT projects and rolling out IT infrastructures across various technologies.
- Strong critical thinking and decision-making skills.
- Excellent project management skills and strong ability to prioritize.
- Monitor performance of information technology systems to determine cost and productivity levels, and to make recommendations for improving the IT infrastructure.
- Analyze business requirements by partnering with key stakeholders across the organization to develop solutions for IT needs .
- Assess vendors and develop test strategies for new hardware and software.
- Responds to the needs and questions of users concerning their access of resources on the network.
- GPS Track system management, with Teltonika GPS and wialon Tracking Sys , IVMS Awzar Trucking sys.

