

RIDHA HASAN MITT'B

Muthanna Governorate, Samawah

BOD : 29/1/2000

07814426677

redhihasanmttub@hotmail.com / Ridha.hasanmittib@gmail.com

Objective:

Ambitious Network Engineer with a Bachelor's degree in Computer Engineering and certifications in CCNA, MTCNA, and Microsoft Windows Server 2019. Experienced in network design, management, and troubleshooting, seeking to apply my skills in a professional environment that supports my growth and contributes to organizational goals.

Education:

Bachelor of in Computer Engineering Imam
Jaafar al-Sadiq University, [2020-2021]

Certifications:

CCNA , MTCNA , Microsoft Windows Server 2019
Course

Skills:

- Network design, implementation, and troubleshooting LAN/WAN configuration and management
- Routing and switching protocols (TCP/IP, OSPF , static)
- Firewall and security technologies (MikroTik Firewall) • VPN implementation and administration
- Wireless networking (Wi-Fi, WLAN).
- Windows Server 2019 administration.
- Network configuration and protocol management.
- Active Directory management.
- DNS and DHCP setup and configuration.

- Network security and protection.
- Problem analysis and resolution skills.

Experience:

- **Help Desk Technician – Scopesky Company**
- Provided technical support and maintenance to ensure smooth workflow operations.
- Communicated with technical support teams to resolve complex issues.
- Installed devices and networks and troubleshoot related problems.
- Ensured a stable technical environment and enhanced user experience.
- **General Company for South Electricity Distribution**
- Provided technical support to end-users, resolving hardware and software issues.
- Assisted in troubleshooting network connectivity problems.
- Maintained documentation of support requests and resolutions.
- Collaborated with other IT team members to improve service delivery.

Languages

Arabic Fluently

English Fairly good