



Mohammad Alobaidi

Customer & Social
Media Specialist

• Profile

Customer & Social Media Specialist with over 5 years of experience in call center operations, online content management, and team supervision. Proven record of improving customer satisfaction and leading cross-functional teams in educational and social media industries across the Middle East.

• Work Experience

Over 5 years of experience in customer service and social media management, leading teams to achieve performance targets and improve service quality. Managed content for online educational platforms and coordinated operations between Middle Eastern and Chinese companies.

• Education

Jordan Academy of Maritime Studies –
Maritime Navigation
Graduate in Maritime Navigation, with 5 years of experience in customer service, call center operations, and social media management in various industries, outside my field of study.

Personal Information

Date of Birth: 24/11/2000

Marital Status: Single

Nationality: Jordanian

contact



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Skills

Customer Service	★★★★★
Call Center Operations	★★★★★
Social Media Management	★★★★★
Team Supervision	★★★★★

Language

- Arabic – Native
- English – Fluent
- Turkish – Intermediate