



Server Infrastructure

Microsoft Certified Solutions Expert

KUMAR CYRIL JAYACHANDRAN

Qatar Experienced

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MCSE, CCNA, Oracle OCA

B.E. Computer Science & Engineering



Professional Summary:

10+ years (**10 years in Qatar**) of **IT** experience in

1. **Servers-Systems-Networks-ERP Applications-Database** Administration
2. **Windows Servers, Systems, MS SQL Server** Database Administration
3. **Firewalls-Routers-Switches-Wireless Access Points, IP PBX** Administration
4. **IT Infrastructure, IT Devices** Administration
5. **Microsoft 365** Email Accounts, Applications Administration
6. **File Server-NAS** Storage **Backup & Recovery** Management
7. **Network & System Security** Management (Firewalls, Endpoint Security)
8. **Photocopiers, Printers, Plotters, Scanners** Configuration and Administration
9. **IT Support, Assistance, Maintenance** and **Troubleshooting** of IT related issues
10. Managing Registration & Renewal of **Domains** and **IT Licenses**
11. **IT Vendors** and **IT Procurement** Management
12. Experience in Multi-Cultural work environment

Professional Experience:

1. Freelancer (IT Infrastructure) (Since April 2025) (Trichy, India)
2. IT Technical Support / IT Administrator at QBS Construction WLL (Helm Holding), Doha, **Qatar**, (May 2016 – October 2023, 7 years & 5 Months)
3. Network Engineer at Networth Systems, Taleb Group of Companies, Doha, **Qatar** (Sep 2011 - Jan 2014, 2 years 4 Months)
4. Software Engineer at Cad Macro Design & Solutions, Chennai, India (Aug 2009 - June 2011, 2 Years)

Professional Qualification:

1. B.E in **Computer Science & Engineering** from Anna University, India in 2009.

Certifications:

1. **MCSE** - Microsoft Certified Solutions Expert (Server Infrastructure)
2. **CCNA** (Routing & Switching)
3. **Oracle** Certified Associate (**OCA** - SQL, PL/SQL)

Area of Expertise:

Servers	Dell PowerEdge, HPE ProLiant
OS	Windows Server 2008-2022, Windows, MAC OS
Device Management	Servers, Systems, Laptops, Dock Stations, Switches, Firewalls, Routers, Access Points, 4G/5G Wi-Fi LTE Devices, Photocopiers, Printers, Scanners, Plotters, IP PBX, IP Phones and others
Switches	D-Link, D-Link, TP-Link, HP-Aruba, Cisco Switches
Firewalls	SonicWall, FortiGate
Wireless Technology	Wireless Access Points/Routers, Powerline Extenders, 4G/5G LTE Routers (Aruba Instant-On, D-Link, TP-Link, Huawei, Netgear Orbi)
VOIP	Avaya IP Office 500V2, D-Link DVX-8000 IP PBX
Endpoint Security	Sophos Central, Bitdefender Central, Kaspersky Total Security
Virtualization	VMware, Hyper-V
Mail Technologies	Microsoft Office 365, Outlook
Backup & Recovery	Veeam, Bvckup2, Windows Backup
Storage	QNAP NAS, Synology NAS, Windows File Server
Office Tools	MS Office, Adobe Acrobat
ERP	Oracle 10g Forms & Reports, SQL Server Reports (SSRS), Argus Suite, QuickBooks, Primavera, Web based ERP Applications.
Reporting Tools	Oracle 10g Reports, Crystal Reports & SQL Server Reports (SSRS)

Professional Responsibilities:

1. Installation, Deployment, Configuration & Administration of Active Directory Domain Controllers (Primary and Additional). Configuration of Group Policies, DNS, DHCP, File Services, NTFS/Share Permissions and Print services.
2. Configuration & Administration of File Servers, Application Servers, Web Servers and Database Servers and File Storage & Backup Servers.
3. Configuration and Management of File Servers, NAS Storage, Network Drives, Shared Folders and NTFS Share & Security Permissions.
4. Endpoint Security Management using Sophos and Bit Defender Central.
5. Firewall Administration: Initial Configuration-License-Registration, Firmware Update, Backup, DHCP, DNS, DynDNS, Access Rules, NAT Rules, Routing Rules, App Rules, Content Filter Rules, VPN, SSLVPN, SDWAN, Load Balancing & Failover, Security Policies (App Control, Content Filter, IPS/IDS, Advanced Threat Protection, Gateway Anti-Virus, Geo-IP Filter, Anti-Spam, Anti-Phishing).
6. End to End Network Installation of for new project site offices.(Installation of Network Ports, Patch Panels, Switches, Firewall and Internet/LAN Connection)
7. Configuration & Administration of Network Switches and Wireless Routers / Access Points and Access Point Controllers.
8. Configuration & Administration of D-Link & Avaya IP Office 500 V2 IP PBX and Avaya 1608/1616, D-Link 400G IP Phones.
9. Configuration & Administration Gestetner/Ricoh/Sharp/HP Photocopiers, Printers, Scanners and Plotters.

10. Administration of Office 365 Domains, Licenses, Users, Groups, Services, Mail Accounts, Mailboxes, Shared Mailbox, Defender, Spam Filter and Security Policies.
11. Installation and Administration of VMWare, Hyper-V Virtual Machines.
12. Installation and Administration of IT devices (Servers, Windows/MAC Systems-Laptops, NAS, Switches, Routers, Access Points, AP Controllers, Firewalls, 4G/5G devices, Printers, Plotters, Photocopiers, Scanners, Projectors, Smart TV, Dock Stations, Webcams, Headphones, Wi-Fi Dongles and other IT devices)
13. Installation and Configuration of Software, Databases, Applications for End users and Servers (AutoCAD, Civil3D, Primavera P6 EPPM, QuickBooks, MS Office Apps, Adobe, SQL Server, Oracle, Visual Studio, Oracle 10g Forms and Reports and etc.)
14. Provide Day-to-Day Technical Support to the users for ERP applications, ERP Reports and Web-based ERP applications.
15. Perform periodic System-Server Backups, Firewall Backups, Database Backups, File Server & Mail Server & ERP Application Backups, Job schedules, Software updates, Endpoint Security updates, System updates and Systems-Network maintenance.
16. Troubleshooting of technical issues faced by clients related to Systems, LAN / Wireless LAN Network connections, ERP Applications, Printers and any other IT related issues.
17. Provide Day-to-Day Technical Support to Clients, understand their technical requirements, issues, and provide necessary technical solutions.
18. Maintenance of IT Inventory, Technical documents and Incident Management System Reports (Client Queries, Technical Issues and Call Logs).
19. Coordinate with IT Vendors and Procurement department to get IT equipment and Licenses on time.
20. Manage Registration & Renewal of Domains (GoDaddy, W3Infotech, Plesk), DynDNS, IT Licenses (Windows OS, Office 365, Microsoft Applications, Software Applications, Adobe, Autodesk, Primavera, ArcGIS, Firewalls, Endpoint Security, IP PBX Licenses). Assignment and Removal of licenses to end users.

Personal Information:

Full Name	KUMAR CYRIL JAYACHANDRAN
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LinkedIn	https://www.linkedin.com/in/kumarcyril/
Country & Nationality	India, Indian
Languages Known	English, Tamil
Passport	V7101814
Qatar ID (Expired)	28435636134
Availability	Immediately available to join

Reference:

1. Sreejith Das, Former IT Technical Support, QBS Construction WLL, Qatar,
Email: sreejith.das@saipem.com, Mobile: +974 6672 5965
2. Jamsith Hassan, Former IT Officer at Helm Holding (QBS Construction WLL), Qatar,
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Thanks & Regards

Kumar Cyril Jayachandran