

AHMED HAMADAMIN

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EXPERIENCE

Service & Software Solution Responsible Intern

Huawei

📅 9-12/2024 📍 Erbil

- the main interface between Huawei and customers, providing service and software solutions to address customer needs and concerns.
- Actively listened to customers to define and analyze pain points and requirements, ensuring tailored solutions.
- Design service proposal & price summary for post warranty project
- analyse RFP ,prepare a solution for a customer based on Rfp

Partner Support Engineer

O3-Telecom

📅 2025-Now 📍 Erbil

- As a Partner Support Engineer team, we provide tailored solutions for our FTTH customers, ensuring optimal network performance and reliability.
- Offer remote and on-site support for customer issues, addressing and resolving technical challenges efficiently.
- Deliver comprehensive coverage solutions and additional services to enhance the experience of FTTH users.

EDUCATION

Bachelor Of Information System Engineering

Erbil Polytechnic University

2020-2024

SUMMARY

I am a network engineering with hands-on experience gained from internships at Huawei, Throughout these experiences, I have contributed to various projects, refining my skills in network design, implementation, and optimization across diverse platforms and technologies. Proficient in routing and switching protocols, network security, cloud networking expertise.

TRAINING / COURSES

Huawei certified network associate

Getting Started with Wireshark: The Ultimate Hands-

On Course -Udemy

Internet History, Technology, and Security
Coursera