



CONTACT

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SKILLS

Computer Security

Database management

Critical thinking

Data structures

Operating systems: Linux, Windows

Time management

Problem-solving

EDUCATION

ENGLISH FOUNDATION

2012 – 2014

UKH (University of Kurdistan Hewler)

CE(Computer Engineering)

2014 – 2018

TISHK UNIVERSITY

LANGUAGE

KURDISH ●●●●●

ENGLISH ●●●●●

ARABIC ●●●●●

TURKISH ●●●●●

SAMAN FADHIL

COMPUTER ENGINEER

OBECTIVE

Experienced and results-oriented **IT Manager** with a solid track record in managing IT infrastructure, network systems, cybersecurity, and enterprise-level digital operations. Adept at leading end-to-end IT functions, optimizing system performance, and implementing secure, scalable technology solutions that support organizational growth. Known for strong problem-solving, strategic planning, and cross-departmental collaboration. Seeking to contribute technical leadership and operational excellence to a forward-thinking organization.

EXPERIENCE

IT Manager

Jan 2024 - Present

Dahua – SANSEVAR

- Lead the company's IT infrastructure, ensuring secure, stable, and efficient operation of all systems across the organization.
- Manage network equipment, servers, workstations, and surveillance systems to support daily business operations.
- Oversee system administration tasks, including backups, updates, troubleshooting, and performance optimization.
- Implement cybersecurity measures, access controls, and data protection policies to safeguard company assets.
- Maintain and manage the company's databases, ensuring data accuracy, reliability, and availability.
- Support departments (sales, logistics, procurement, warehouse) with IT solutions to streamline workflows and system usage.
- Handle installation, configuration, and maintenance of Dahua systems—including NVRs, IP cameras, and related software.
- Monitor and enhance internal communication systems, networks, and IT tools to improve operational efficiency.
- Provide technical support and training to staff, resolving hardware, software, and network issues.
- Plan and oversee IT upgrades, system improvements, and technology implementations in line with company growth.'

IT Manager

Apr 2022 – Dec 2023

ZER GROUP

- Led the company's IT operations, ensuring stable, secure, and efficient technology infrastructure.
- Managed hardware and software systems, including servers, workstations, networking equipment, and internal applications.
- Oversaw system administration tasks such as backups, updates, troubleshooting, and performance optimization.
- Implemented IT policies, cybersecurity measures, and access-control protocols to protect company data and systems.
- Managed and maintained the company's system databases, ensuring data accuracy, security, and availability.
- Provided technical support to staff, resolving issues related to networks, devices, software, and user accounts.
- Planned and executed IT upgrades, system integrations, and technology

CERTIFICATION

Certificate of Appreciation
2017-04-12

ISHIK UNIVERSITY

Certificate of internship
2017-10-01

ISHIK UNIVERSITY

Certificate of Participation
2018-05-06
NICE

Certificate of Participation
2018-05-06
IEEE profession

Certificate of Participation
2018-05-06
ISHIK UNIVERSITY

Certificate of Graduation
2018-06-25
ISHIK UNIVERSITY

Certificate of Appreciation
2018-08-21
YEKETI AFRETANI KURDISTAN

Certificate of Appreciation
2018-08-21
SENGARI PESHMERGA

EXCEL CASH COURSE
2020-06-02
EUROPEAN OPEN UNIVERSITY

International Business
Management
2022-01-13
EUROPEAN OPEN UNIVERSITY

TIME MANAGEMENT
2020-02-22
CFI (Corporate Finance Institute)

Certification Work Reference
2022-04-18
SARDAR GROUP

Certification of Participation
2022-11-28
UNITAR

- Monitor server performance using tools like Performance Monitor and Resource Monitor.
- Identify and address performance bottlenecks to ensure optimal server operation.
- Create and apply Group Policy Objects (GPOs) to control user and computer settings across the network.
- Enforce security policies, software deployment, and system configurations.
- Set up and manage backup solutions, including Windows Server Backup or third-party backup software.
- Ensure secure communication for remote users and branch offices.
- Set up firewall rules to control incoming and outgoing network traffic.
- Configure port forwarding, NAT (Network Address Translation), and DMZ (Demilitarized Zone) rules for network services.
- Plan and deploy the VoIP infrastructure, including VoIP servers, gateways, and endpoints.
- Assess the network's capacity, bandwidth, and Quality of Service (QoS) requirements to support VoIP traffic.
- Ensure network readiness for VoIP implementation.
- Monitor and manage call quality to minimize latency, jitter, and packet loss.
- Configure IP addressing schemes and DNS (Domain Name System) settings to ensure proper VoIP operation and address resolution.
- Set up and configure SIP servers and endpoints to facilitate VoIP signaling and call setup.
- Assist in budget planning for VoIP system upgrades, licensing, and hardware.
- Procure necessary equipment and licenses to meet VoIP requirements.
- Set up remote access to CCTV feeds, allowing authorized users to monitor live and recorded footage from off-site locations.
- Ensure secure remote access through encryption and authentication mechanisms.
- Configure network settings, including IP addresses, subnet masks, and gateways for all CCTV components.
- with the system.

INTERNSHIP

Jun 2017 – Sep 2017

NAWAND TELECOM/ OPEN NET

- Configuring Router
- Setup QRT and P2P
- Network Analyze
- Coordination with team, working in field & give online support.
- Monitoring Network

Reference:

- Goran Ismail - CEO - SANSEVAR DAHUA – 0750 425 7576
- Esra Salar – HR Manager – ZER Group – 0750 835 3934
- Maria - HR officer -SARDAR GROUP – 0750 384 382