

Muhammad Qasim

In my pursuit of new opportunities, I am enthusiastic about the prospect of joining a forward-thinking organization where I can apply my skills and grow both professionally and personally. I look forward to contributing my energy, skills, and fresh perspective to a role that aligns with my career goals.

Work Experience

Passenger Service Agent, Nas Watania

Aug 2025 - Present

- Assisted passengers during check-in, boarding, and arrival to ensure a smooth travel experience.
- Verified travel documents, visas, and tickets in compliance with airline and immigration regulations.
- Delivered professional customer service under pressure in fast-paced airport environments.

Site Supervisor, Alwatani Earthlink

Aug 2024 - Jun 2025

- Supervised field activities to protect underground optical fiber cables during construction and excavation works.
- Coordinated with contractors and site teams to ensure safe operations around telecom infrastructure.
- Conducted site inspections before, during, and after work to verify compliance with preventive operation standards.

Educational Background

Bachelor in Communication eng.

Almamon U.C.

Sep 2015 - Aug 2019

Contact

Baghdad - Hay Aljihad

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Skills

Skills

- Microsoft Office
- Problem-Solving
- Troubleshooting
- Attention to Detail
- Team Collaboration
- Customer Service

Languages

- Arabic (Fluent)
- English (Proficient)

Courses

- CCNA
- MTCNA
- Comptia security+
- RHCSA