

MUHAMMAD SALAH MUHAMMAD

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EDUCATION

Diploma Degree in Computer Networking - Graduation: 2025

Sulaimani Polytechnic University / Computer Science Institute

Final Project: "Difference Between Policy-Based Routing and Zone-Based Firewall"

EXPERIENCE

Kurdsat TV (Summer Internship) — IT Support

2025

- Supported IT operations and troubleshooting.

Kurdfilm Website — Web Administrator & Supervisor

2022 – 2025

- Website administration and supervision.
- Worked as translator, technician, designer, and social media manager.

Access point — IT support advisor - Remote

2023 - 2025

- Provided remote IT support, troubleshooting software and hardware issues, and advising staff on technical issues and best practices.

TECHNICAL EXPERTISE

Networking & IT

- IP Addressing, Subnetting, Routing (Static, RIP, EIGRP, OSPF)
- DNS, DHCP, NAT, Port Security, SSH, Telnet, FTP.
- Configuring and troubleshooting routers, switches, modems, and access points
- Network connectivity diagnosis and problem resolution
- Remote administration using RDC, Quick Assist, TeamViewer, and AnyDesk
- Virtual Machines (VMs) setup, management, and troubleshooting
- Azure / RDP system management
- Network security awareness and threat prevention

Hardware & Systems

- Windows Server installation, configuration, and management
- Hands-on experience with Active Directory (user management, permissions, and domain services)
- Installation and maintenance of routers, modems, and wireless devices.
- experience in PC hardware assembly, repair, and troubleshooting
- Skilled in Pc diagnosing hardware and software failures.
- replacing components, and optimizing system performance
- Experienced in managing and maintaining CCTV and surveillance systems.

LANGUAGES

- Kurdish: Native
- English: Proficient
- Persian: Fluent

PERSONAL SKILLS

- Time management
- Team work
- Flexibility
- Problem-solving
- Communication
- Customer Service Orientation

SOFTWARE & TOOLS

- Microsoft Office
- Windows Server
- VMware - GNS3
- AI Tools for automation, troubleshooting, and content creation
- Adobe Photosop - Premiere