

Sk. Faisal

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Personal Information

- **Nationality:** Bangladeshi
 - **Date of Birth:** 03-April-1984
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Professional Profile

A highly certified and experienced IT professional with over a decade of expertise in managing Network, data center security, and designing (HLD , LLD) robust technology solutions. Proven ability to lead technical teams, manage significant CAPEX and OPEX budgets, and implement cutting-edge solutions including Kubernetes, Cisco platforms, and advanced security hardening measures (CIS version 8 , NIST , PCI DSS) . Seeking to leverage extensive skills in a challenging role within a growth-oriented organization.

Work Experience

FAVP, Information Technology | UCB Bank | Gulshan, Dhaka

March 2025- till now

Manage UCB fintech network, infrastructure, and data center with enterprise integration

- Lead the Infrastructure, Datacenter, and Security teams, ensuring operational excellence and system resilience.
- Develop and manage the annual budget for capital (CAPEX) and operational (OPEX) expenditures.
- Oversee the design and delivery of 10G, 40G, and 100G (DC, DR) solutions for technologies from Cisco, DELL, Palo Alto, and Fortinet, Server Storage.
- Architect and plan solutions (**HLD, LLD**) for Kubernetes (RedHat, Container Platform), and develop security guides

Design and implement infrastructure, system, and data center solutions, including load balancing with security hardening in compliance. Kubernetes-Based Network Solutions & Container Orchestration

General Manager, Information Technology | UCB Fintech LTD | Gulshan, Dhaka

February 2021 – March 2025

- Lead the Infrastructure, Datacenter, and Security teams, ensuring operational excellence and system resilience.
- Develop and manage the annual budget for capital (CAPEX) and operational (OPEX) expenditures.
- Architect and plan solutions (**HLD, LLD**) for Kubernetes (RedHat, Container Platform), and develop security guides and automation plans using Python scripts.
- Design and implement infrastructure, system, and datacenter solutions, including load balancing with security hardening in compliance `
- Oversee the design and delivery of 10G, 40G, and 100G (DC, DR) solutions for technologies from Cisco, DELL, Palo Alto, and Fortinet.
- Create and maintain comprehensive technical documentation and conduct regular training sessions for technical staff.
- Provide high-level technical support for networking, system, and storage-related issues.

Senior System Analyst, Network & Security Solutions | PrimeNet LTD

April 2017 – January 2021

- Designed and delivered High-Level (HLD) and Low-Level (LLD) design proposals for Cisco and other security products.
- Managed the implementation of projects involving routers, firewalls, switches, and Cisco servers.
- Authored technical documentation and regularly conducted training sessions for clients.
- Provided expert technical support for networking-related issues.
- Created complex architectural designs using Microsoft Visio.

Network Engineer | United Nations Mission (MINUSMA) | Gao, Mali

April 2015 – May 2017

- Maximized network performance by monitoring, troubleshooting network problems, and scheduling upgrades.
- Collaborated with network architects on network optimization initiatives.
- Conducted fault investigations in local and wide area network environments.

Senior Executive, Technical Solutions | Thakral One Pvt. Limited | Dhaka

May 2013 – May 2014

- Designed HLD and LLD for network solutions.
- Delivered customer presentations highlighting the benefits of Cisco networking systems.
- Developed and implemented pre-sales testing with customers.

System Engineer | Information Solution Limited | Dhaka

April 2012 – May 2013

- Implemented solutions for new network infrastructure and ensured network redundancy through HLD and LLD.

Executive, Network Solutions | Computer Source Limited | Dhaka

January 2010 – April 2012

- Responsible for the support and configuration of Cisco Networking products.
- Implemented solutions to establish new network infrastructure.

Education

B.Sc. (Eng.) in Computer Science & Engineering | State University of Bangladesh | 2009

- Discipline: Computer Technology

Diploma in Computer Engineering | Bangladesh Computer & Management College (under BTEB, Dhaka) | 2006

- Discipline: Computer Technology

Professional Certifications

- **EC-Council:**
 - Certified Ethical Hacker (CEH) v9 (ECC47178745538)

- Certified SOC Analyst (CSA)
 - **Cisco (CISCO ID: CSCO11741444):**
 - CCNP Security (SISE 300-715, SWSA 300-725, SESA 300-720)
 - CCNP Routing & Switching (Route 642-902, Switching 642-813, T-Shoot 642-832)
 - CCNA Cyber Ops
 - CCNA Security (210-250, 210-255, 210-260)
 - CCNA (640-802)
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Skills

- **Languages:**
 - English (Fluent)
 - Bengali (Native)
- **Technical Skills:**
 - **Networking:** TCP/IP, DNS, DHCP, VPN, LAN/WAN, Cisco Routers & Switches, Firewalls (Palo Alto, Fortinet)
 - **Security:** Cybersecurity, Ethical Hacking, SOC Analysis, Network Security, CIS & NIST Frameworks
 - **Systems & Platforms:** Windows Server, Linux, Kubernetes, RedHat, Cisco Container Platform
 - **Monitoring Tools:** Cacti, SolarWinds, ManageEngine, CheckMK, Grafana, ELK, OpenVAS
 - **Other:** Python Scripting, Solution Architecture (HLD/LLD), IT Budgeting (CAPEX/OPEX)
- **Personal Skills:**
 - Leadership and Team Management
 - Excellent Communication and Interpersonal Skills
 - Problem-Solving and Analytical Abilities

- Project Management and Time Management