

MOHAMMED SALIH HASSAN

JUNIOR WINDOWS SYSTEM ADMIN
IRAQ | BAGHDAD | 07818775342 | EMAIL

SUMMARY

Motivated and detail-oriented IT professional with over 2.5 years of experience in technical support and system administration. Skilled in troubleshooting hardware and software issues, providing efficient user support, and maintaining IT systems. Currently working as a Windows System Administrator with hands-on experience in server management, Active Directory, and network configuration. Strong problem-solving skills and a commitment to delivering reliable technical solutions in fast-paced environments

WORK EXPERIENCE

Windows System Administrator

JUN 2025 - Present

- Administer and maintain Windows Server environments, ensuring high availability, security, and performance.
- Manage Active Directory (users, groups, organizational units, and group policies).
- Handle user account creation, permissions, and access control to maintain a secure IT environment.
- Perform system updates, patches, and backups to keep servers up to date and protected against vulnerabilities.
- Monitor system logs, performance metrics, and security alerts to identify and resolve issues proactively.
- Support and configure network services such as DNS, DHCP, and file sharing.

Technician and Technical Support

MAR 2023- 2025

- Provided end-user assistance by diagnosing and resolving hardware and software issues promptly.
 - Installed, configured, and maintained desktop computers, printers, and peripheral devices.
 - Installed and prepared servers for deployment, including hardware setup and initial configuration.
 - Performed cable management tasks such as organizing, labeling, and maintaining structured cabling systems to ensure network reliability and easy maintenance.
 - Monitored system performance and assisted in maintaining smooth IT operations.
 - Ensured all support activities were documented and followed company standards and procedures.
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EDUCATION

Bachelor's in Computer Engineering
University of AL-Hikma 2019 - 2022

LANGUAGES

- ARABIC
- ENGLISH