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GRATUATED 2004 FROM
BATCHELOR IN COMPUTER
SIENC OR EQUIVELNT BSC

PROFILE

IT Support and Engineering professional with over 11 years of experience in system maintenance, network support, and administrative operations. Skilled in troubleshooting, quality assurance, and managing IT infrastructure including CCTV systems, servers, and workplace safety protocols. Strong background in administrative tasks such as stock control, HR support, and timesheet management. Proficient in Microsoft Office applications and experienced in delivering effective IT solutions under pressure. A detail-oriented team player with strong problem-solving skills, adaptable to new technologies and challenges. Trilingual: Arabic, English, and basic French.

CONTACT

Al-Saydia . Baghdad

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What's App

EDUCATION

- University in Al-Mustansiriya dist.
- B.A - Computer Science
- Sept 2004 - Baghdad .
- Specific study: Computer programmer
- GCSEs 1999

EMPLOYMENT HISTORY

- Help Disk Technical assistant
Support Technical service
- Worked in Information Technology departments in two General Engineerings Specialize
- Companies in Baghdad
- Belongs to Iraqi Ministry of industry and minerals. Baghdad
- February 2006 August 2020

SKILLS

KEY SKILLS

- ABLE TO TAKE A HANDS-ON APPROACH TO WORK AND ENJOYS PROBLEM SOLVING.
- WORKS WELL IN A TEAM AND GETS ON WITH ALL COLLEAGUES AND MANAGERS.
- WORKED IN TIME-CRITICAL WHICH REQUIRED BOTH SPEED.
- HIGH ATTENTION TO DETAIL.
- ADAPTABLE INDIVIDUAL WHO CAN TAKE ON NEW SKILLS AND LEARNING OPPORTUNITIES.

ADDITIONAL SKILLS

More than 11 year's experience with in IT support and IT engineering.

- Clear knowledge in Administrative office work - warehouses safety and alarm checklist, An Audit P&P,
- Excellent communicate verbal languages Arabic-English- Basic France.
- Worked on Ms. Office programs, Word, Excel Power point, Outlook
- Clear knowledge in Principles and basics, Installing, setting up, DVR ,CCTV Component's,
Setting up , Camera types ,IP and coaxial cable
Systems, Maintains surveillance cameras, support Internet services.
- Working within a Government Organization Maintaining IT support duties
- Able to solve and giving an advice Through a Smart Solution in An Information Technology.
- Working in computer stores. Call center in a previous time scale.